

GETS

Pocket Guide



**Government Emergency
Telecommunications
Service**

■ Primary Calling Method

Get an outside line
Listen for dial tone
Dial 1-710-NCS-GETS
Listen for the tone
Enter your 12 digit PIN^[1]
Listen for the prompt
Enter the ten-digit destination
number^[2]
If call fails, try Alternate Calling
Method

■ Alternate Calling Method

Get an outside line
Listen for dial tone
Dial:
1010 + 288 for AT&T
or
1010 + 222 for MCI
or
1010 + 333 for Sprint
Dial 1-710-NCS-GETS
Listen for the tone
Enter your 12 digit PIN^[1]
Listen for the prompt
Enter the ten-digit destination
number^[2] ^[5]

■ From a Payphone

Listen for dial tone
Dial 1-710-NCS-GETS
Listen for the tone
Enter your 12 digit PIN^[1]
Listen for the prompt
Enter the ten-digit destination
number^[2] ^[5]

■ From a Rotary Phone

Listen for dial tone
Dial:
1010 + 222 for MCI
or
1010 + 333 for Sprint
Dial 1-710-NCS-GETS
Wait for the GETS operator
Give your 12 digit PIN and ten-
digit destination number^[2]

■ From Military Bases

From US
Use Primary Calling Method
From Overseas
Dial the base operator
Request access to a US
operator
Request a commercial line
Listen for dial tone
Dial 1-710-NCS-GETS
Listen for the tone
Enter your 12 digit PIN^[1]
Listen for the prompt
Enter the ten-digit destination
number^[2]

■ From a Cell, In-Flight, or PCS Phone

Dial 710-NCS-GETS^[3] ^[4]
Press the SEND key
Listen for the tone
Enter your 12 digit PIN^[1]
Listen for the prompt
Enter the ten-digit destination
number^[2]

■ From a Secure Phone (STU-III or STE in STU-III mode)

Dial 710-NCS-GETS
Listen for the tone
Enter your 12 digit PIN^[1]
Listen for the prompt
Enter the ten-digit destination
number^[2]
If making a secure voice mode
call, go to secure mode after
the destination answers

■ From a Globalstar Satellite Phone

Follow normal procedure to
acquire satellite signal
Dial 1-710-NCS-GETS
Press the SEND key
Listen for the tone
Enter your 12 digit PIN^[1]
Listen for the prompt
Enter the ten-digit destination
number^[2]

■ For User Assistance:

**Tel.: 800-818-GETS
(800-818-4387)
or
703-818-GETS**

National Communications System
245 Murray Lane, Bldg. 410
Washington, DC 20528-8500

**Tel.: 866-NCS-CALL
(866-627-2255)
or
703-676-2255**

E-mail: gets@dhs.gov

Web: www.ncs.gov

■ **From an Inmarsat or Iridium Satellite Phone**^[3]

Follow normal procedure to acquire satellite signal

For Inmarsat (depending on model):
Dial 00-1-710-NCS-GETS or 011-1-710-NCS-GETS
Press SEND (if required)

For Iridium:
Dial 00-1-710-NCS-GETS
Press SEND

Then for all:
Listen for the tone
Enter your 12 digit PIN^[1]
Listen for the prompt
Enter the ten-digit destination number^[2]

■ **From an FTS Phone Line**

Access FTS
Dial 1-710-NCS-GETS
Listen for the tone
Enter your 12 digit PIN^[1]
Listen for the prompt
Enter the ten-digit destination number^[2]

■ **From a DSN Phone Line**

Access DSN
Dial 710-NCS-GETS
Listen for the tone
Enter your 12 digit PIN^[1]
Listen for the prompt
Enter the ten-digit destination number^[2]

■ **From Another Country using DTS**

Access DTS International Voice Gateway
Listen for dial tone
Dial 96
Dial 710-NCS-GETS
Listen for the tone
Enter your 12 digit PIN^[1]
Listen for the prompt
Enter the ten-digit destination number^[2]

■ **From Another Country using Direct Dialing**

Listen for dial tone
Dial country code for US
Dial 710-NCS-GETS
Listen for the tone
Enter your 12 digit PIN^[1]
Listen for the prompt
Enter the ten-digit destination number^[2]

■ **From Another Country using AT&T Direct®**

Get an outside line
Listen for dial tone
Dial the AT&T Direct® access number
Wait for an operator
Tell the operator, “This is a Government Emergency Telecommunications Service (GETS) call, the number is 710-627-4387”
Listen for the tone
Enter your 12 digit PIN^[1]
Listen for the prompt
Enter the ten-digit destination number^[2]

■ **From Another Country using MCI WorldPhoneSM**

Get an outside line
Listen for dial tone
Dial the MCI WorldPhoneSM access number
Wait for an operator
Tell the operator, “This is a Government Emergency Telecommunications Service (GETS) call”
Provide operator with your GETS PIN and ten-digit destination number^[2]

■ **Notes**

^[1] *If an incorrect PIN was entered, listen for a voice prompt to reenter your 12 digit PIN.*

^[2] *For international calls dial 011 + country code + city code (if required) + local phone number. International calls may be more than ten digits.*

^[3] *GETS access may not be available in all locations. There will be airtime charges for GETS calls.*

^[4] *If phone has WPS features, dial *272-710-NCS-GETS.*

^[5] *If call fails, attempt call using the following toll-free numbers in place of 710-NCS-GETS:*

AT&T	1-888-288-4387
MCI	1-800-900-4387
Sprint	1-800-257-8373